EMBURSE PROFESSIONAL GUIDE



February 8, 2021 Updated August 1, 2024 Updated February 6, 2025

Contents

Helpful information regarding processing credit card reports and cash reimbursement requests

LOGGING IN ON YOUR DESKTOP

BOOKMARKING the webpage

Every employee will receive a Welcome email after they are set up in Emburse Professional. In the Welcome email there will be a link that will allow you to log in to Emburse Professional with your Lawrence University credentials (referred to as Single Sign On). Once you are logged in for the first time, BOOKMARK the webpage so you can easily access Emburse Professional in the future.

Voyager access

You can also access Emburse Professional through Employee Services in Voyager.

Employee Services	Surveys General S	tudent Information		
	Please direct questions	s to Human Resources at ext. 6543	3 or Payroll at ext. 6539.	۵
	Pay Information View your pay stubs, direct deposit allocations, and earnings/deductions history	Benefits and Deductions View a listing of your employee benefits including amounts you contribute and amounts Lawrence contributes	Tax Forms View your W-4 authorizations, available W-2 and 1095-C forms, or accept electronic W-2 and 1095-C.	Jobs Summary
	Effort Reporting Record activities and time related to grant reporting (this is used by a small group of people)	Manage Viking Gold Funds Add money to your Viking Gold account using a credit or debit card.	Employee Meal Plan	Emburse Professional - formerly CERTIFY (credit card and cash expense reporting system)

Website access

You can also access Emburse Professional through My LU on the Lawrence University website.



THE EMBURSE PROFESSIONAL MOBILE APP

The mobile app can perform all the essential steps that the desktop version can do. It can be used to upload receipts into your account, create an expense report and approve an expense report. The DELEGATE feature is also functional in the mobile app. See page 16. The app is available for both

Apple and Android users and should be set up for single sign on ability as well. Follow these instructions to log in for the first time.

Single Sign on Instructions for the App

1) Download the Emburse Professional Mobile app from the Apple store or Google Play.



2) To begin configuring single sign-on, tap Use my Company Login on your Emburse Professional Mobile home screen.

	certify 오
Certify Login	
Username	kemployee@circp1.com
Password	
Save Password	Yes
	Login
Lost Password	
Use My Compa	ny Login
How Does Cert	ify Work?

3) Enter our Company Code 01151847 and tap Get Access Token.

certify 🛛
Company Login
If your Certify administrator has given you a single sign- on Company Code, enter it and tap Get Access Token.
Company Code
Get Access Token
Use my Certify login
How does Certify work?

4) Enter in your LU single sign-on credentials. This is the username and password that you use to access other applications and tools at LU. (The same one you use for signing onto your workstation, into Voyager, into Banner, etc.)

certify 오
Company Login
If your Certify administrator has given you a single sign-on Company Code, enter it and tap Get Access Token.
Company Code
Certify Username
Access Token ••••••
Save Token No
Login
Use my Certify login
How does Certify work?

5) You may get a screen that looks similar to this one showing your Emburse Professional ID (i.e., your e-mail address). Click on the Login button to complete signing into the Emburse Professional Mobile app.

8:00 **	荷 ⊕ ● / ① 23%
	certify⊘
Company Lo	ogin
lf your Certify ad on Company Coo	ministrator has given you a single sign- de, enter it and tap Get Access Token.
Company Code	01151847
Certify Username	mike.p.lemere@lawrence.edu
Access Token	
Save Token	No
	Login
Use my Certify	/ login
How does Cert	tify work?

6) After saving your access Token, you will be able to log into Emburse Professional Mobile using your company's single sign-on credentials.

Scanning receipts

Please watch the Adding Receipts using Emburse Professional Mobile video for an introduction of how to add receipts.

TIP: You can do as much or as little as you want with the mobile app. If you want to simply send the receipt to your account after you take the picture hit **SAVE** and exit the app. You can finish processing your receipt on your computer.

https://help.certify.com/hc/en-us/articles/15459104199693-Adding-Receipts-using-Emburse Professional-Mobile

NAVIGATING THE EMBURSE PROFESSIONAL HOME PAGE

=	E emburse pro	fessional							
ଜ	Home		My Spend Requests		C	My Expense Repo	rts		What's Next ×
E	Add Receipts		New Spend Request	Drafts	0	New Expense Repo	rt Drafts	1	der die most nom eerdigt
ē	Wallet			Requested	0		Pending Approva	1 1	
_				Approved	0		Pending Payment	t 0	Configure Account Details
\checkmark	Approval Requests			Archived	0		Archived	17	Get Certify Mobile
	New Expense Report								Configure Direct Deposit
Ø	Drafts		My Wallet		2	Add Receipts			Add a Credit Card
	Jenny Leichtfuss - 1/1/		1/9/25 Certify_Maplt.jpg						Visit Training Camp
Я	Pending		12/12/24 SESAC		\$343.00				Approval Requests 0
	Jenny Leichtfuss - 1/1/					MOBILE	EMAIL UPL	.OAD .	
1:1	Reporting		2 ITEMS			MORE METHODS			Travel & Expense Policy
									View my company's Travel and Expense policies
			Schedule Expense Rep	orts					
			Rep	ortExecutive™ is o	Ŧ.				What's New
			Mee	t your fully automat	ed				Read our Blog
			exp	ense report.					Browse the Release Notes View the Roadmap
			Cor	figure ReportExect	utive™				

After you log in, Emburse Professional will take you to the home page.

You will notice there is a toolbar on the left side of the screen. There are also boxes in the center and to the right that serve as another option for some of the same items in the toolbar on the left.

My Emburse Professional Wallet box allows you to view all your receipts and credit card expenses that have loaded into your account.

My Expense Reports box allows you to create a new draft report, view your draft reports, view any reports pending approval, and view any reports that have already been processed (Archived).

Add Receipts box shows you all the ways you can add receipts to your account.

Schedule Expense Reports box allows you to create automatic expense reports every month. ReportExecutive[™] is off. You are welcome to experiment with this, but it is not required.

On the right side there is another **Approval Requests** option that will allow you to view any reports sent to you for approval.

≡ E emburse pr	ofessional		
G Home	My Spend Requests	My Expense Reports	What's Next $ imes$
 Add Receipts Wallet 	New Spend Request Drafts 0 Requested 0 Approved 0	New Expense Report Drafts (1) Pending Approval (1) Pending Payment (0)	Get the most from Certify.
Approval Requests	Archived	Archived 17	Get Certify Mobile
New Expense Report			Configure Direct Deposit
Drafts	My Wallet 2	Add Receipts	Add a Credit Card
Jenny Leichtfuss - 1/1/	1/9/25 Certify_Maplt.jpg		Visit Training Camp
Pending Jenny Leichtfuss - 1/1/	12/12/24 SESAC \$343.00		Approval Requests 0
II Reporting	2 ITEMS	MORE METHODS	Travel & Expense Policy View my company's Travel and
	Schedule Expense Reports		Expense policies
	ReportExecutive [™] is off. Meet your fully automated expense report. Configure ReportExecutive [™]		What's New Read our Blog Browse the Release Notes View the Roadmap

The large **Emburse Professional** button on the left and the tab that says **HOME** both take you back to the home page.

You can find access to Lawrence University's Travel and Business Expense Policy on the home page.



WALLET will take you to the same screen as the "My Emburse Professional Wallet" option that is on the toolbar.

The drop-down menu at the top of the screen (should just list your name) will allow you to switch to any account you are a delegate for and set up delegates on your account. See page 16.

The ACCOUNT SETTINGS is where you would go to update direct deposit information.

The **SUPPORT** option ⑦ shows you all the technical support options in Emburse Professional. See page 21.



EMBURSE PROFESSIONAL ICONS

There are various icons you will see in Emburse Professional in your wallet and while creating an expense report. It is important to know what these icons mean and how to tell the difference between a receipt added to your account and credit card charges from Chase.

My W	allet					Merge Items 🚺 🔀	£ C
Receip	ts and Ex	penses 💿					
	Source	Receipt	Date	Category/Details	Vendor	Description	Amount
	-		1/6/2025	> 76001 - Miscellaneous Expe	ASSOCIATION	Mastercard - Purchase: ASSOCIATION	\$200.00
	-		1/6/2025	> 76001 - Miscellaneous Expe	AFP MADISON	Mastercard - Purchase: AFP MADISON	\$75.00
	-		1/7/2025	> 70895 - Other Fees and Serv	HIGHEREDJOBS	Mastercard - Purchase: HIGHEREDJOBS	\$370.00
			1/7/2025	> 70161 - Memberships	YOURMEMBERSHIP	Receipt_R70385680.pdf	\$299.00
			1/9/2025	> 70215 - Air Fare	Delta	FW: Your Flight Receipt -	\$438.19
			1/10/2025	> 70251 - Meals - Lunch	Panera Bread	image.jpg	\$3.05
			1/13/2025	> 70217 - Lodging	Residence Inn	93502.pdf	\$156.00
	\bowtie		1/6/2025	> 70217 - Lodging		FW: Job Board Confirmation Email	



The credit card icon means this item is a charge from your LU credit card. These charges automatically load into your wallet from Chase to Emburse Professional. Emburse Professional will not allow you to delete anything in your account with this icon. Anything, including fraud, personal expenses, etc. with the credit card icon needs to be included on an expense report.

The paper icon means that this is a receipt. If the receipt detail matches a charge in your wallet, Emburse Professional will merge the two together and you will see the credit card icon and receipt icon on the same line.

The phone icon means the receipt was added via the Mobile App.

The envelope icon means the receipt was added via email.

The arrow upward icon means the receipt was added by uploading it from your computer. NOTE: Emburse Professional will only allow PDF format files for uploading documents. You cannot upload a Microsoft WORD or EXCEL document.

The arrow pointing right means the receipt was added through receipt integration. We currently have receipt integration with Amazon.

CREATING AN EXPENSE REPORT

Introduction requirement

Please watch the video titled CREATING EXPENSE REPORTS before submitting your first report.

https://help.certify.com/hc/en-us/articles/15461148740493-Training-Tutorial-Creating-Expense-Reports

Reporting period and naming convention - CREDIT CARD reports

We require employees to submit **TWO** credit card expense reports each month. Please only submit a report if there are expenses to report. The reporting periods are from the 1st to the 15th and from the 16th to the end of the month (28th, 30th, or 31st). Title your report with your name and the reporting period. A description for your report is optional.







Create a New E	kpense Report
Enter expense report inf	orm <mark>at</mark> ion
Expense Report Name	Jenny Leichtfuss - 1/8/2024 - 1/12/2024
Billable to Client	
Start Date	1/8/2024
End Date	1/12/2024
Description	Cash reimbursement only
	23/25
Link Spend Request	
Back	Next

Reporting period and naming convention - CASH EXPENSE reimbursements

When an employee has a cash reimbursement expense, this can be combined with their credit card report OR it can be processed as a separate report in Emburse Professional. If employees are not requesting a cash reimbursement with a credit card report, we ask that employees ONLY request **TWO** separate cash reimbursements each month. The reporting period should include the date range of the purchases you are requesting reimbursement for. For example, if you purchased a business meal and have a receipt dated January 8, 2024, and you also purchased a hotel stay with a receipt dated January 12, 2024, please fill out your expense report parameters as follows:

Create a New E	xpense Report
Enter expense report inf	ormation
Expense Report Name	Jenny Leichtfuss - 1/16/25 - 1/31/25
Billable to Client	
Start Date	1/16/2025
End Date	1/31/2025
Description	Cash reimbursement only
	23/250
Link Spend Request	~
Back	Next

Coding

Emburse Professional uses different terminology for a few items. Please be aware of the following:

CATEGORY = ACCOUNT (i.e., 70412 Equip Repair/Maintenance)

DEPARTMENT = ORG (i.e., 6401 Facilities Services Office)

The **Department, Category, Project Code, and Facility Location** fields are selected **EITHER** with the dropdown menu as seen on the right with a down arrow **OR** by typing to search. The **fund and activity code** are a **TYPE to SEARCH** field only as noted below.

Date	1/31/2025	
Department	6401 - Facility Services Office	~
Category	70412 - Equipment Repair/Maint	~
Amount	45.00 United States Dolla 🗸	
Fund	Type to search	
Activity	Type to search	
Project Code	605696-Main Hall Walkway Light Poles	~
Facility Location	0035 - Main Hall	~
Business Purpose	Equipment Repair and Maintenance	
Vendor	Amazon Business	
Location	Seattle, WA	
Reason	Pole base covers to replace existing covers due to damage	0
Reimbursable	The company paid, do not reimburse me.	~
Receipt	Select	

Default coding

Department or ORG – will default to the employee's home department for every transaction.

Category or account – for most credit card transactions, Emburse Professional will be able to determine an appropriate category based on the vendor and will default to that category. This is not going to always be 100% accurate, so always review the category and adjust when necessary.

Both of these default codes can be changed at any time under the EDIT EXPENSE box.

Mileage

When a mileage expense Category is selected, additional information is required. Enter the departure location address in the From field, and the destination location address in the To field. Select MapIt! to have the mileage automatically calculated for you. Additionally, Google Maps will create a mileage map to use as a receipt when MapIt! is selected. Click the checkbox for Round Trip to calculate a two-way distance. When all mileage information has been entered, click Save.

Edit Expense			Receipt Image
Date	1/22/2025		
Department	6111 - Finance and Administration	~	
Category	70213 - Mileage	~	One-Way Distance: 113 mi
Fund	100001 - Edu & Gen		Appleton T
Activity	Type to search		43 Neman To Manitowoc
Project Code	605696-Main Hall Walkway Light Poles	~	Oshkosh
Facility Location	0035 - Main Hall	~	
Business Purpose	Mileage		consin (15) Fond du Lac Sheboygan
From	1025 E. South River Street, Appleton, WI		Portage
То	General Mitchell Field Airport, Milwaukee, WI		araboo (51) Beaver Dam West Bend Port
Miles	113.0 Mapit!		Washington Methyonge
Round Trip	Add Segment		12 Sun Prairie Watertown Mais Madison Oconomowoc
Reason	Mileage to airport for Certify Conference	,	Verona Valkesha
		"	
Reimbursable	I paid for this, please reimburse me.	~	gle Map data ©2025
Receipt	Change		
	Save Cancel		
			@ $@$ O O

Expense Report Print								Print Report				
Ľ	Report Na	me Jenr	Jenny Leichtfuss - 1/16/25 - 1/31/25 Submit for A								for Approval	
	Dates	1/16	5/2025 - 1/31/2025									
	Spend Req	uest Nor	ie Linked									
Z Allocations												
	Expenses	:										:≡ \$
	Expense	Date	Department	Category		Details	Amount	Reim.	Billable	Receipt	Reason	
		1/22/2025	6111 - Finance and Administration	70213 - Mileage		✓	Details		×		>	
					Total Non-Reimbur Total Reimbur Total Fuer	sable	Meets policy. From 1025 E. Soutl Appleton, WI to Ge Field Airport, Milwa Way)	n River Stree neral Mitche uukee, WI (O	t, till ne			·

The reimbursable amount will be automatically calculated based on your company's personal automobile use policy. To view the rate applied to your mileage expense, click the arrow (>) in the Details column for the mileage expense line.

Personal charge or fraud

If you accidentally use your LU card for a personal charge, please code your charge the following way using Department **0000-No org**, category **11485 – Personal charge** and fund **100001 – Edu & Gen**.

Edit Expense		
Date	1/20/2025	
Department	0000 - No Org	~
Category	11485 - Personal Charge	~
Amount	26.00 United States Dolla 🗸	
Fund	100001 - Edu & Gen	

If you have fraudulent charges on your account, please code with department 0000 – No Org , category 21109 – Fraud and fund 100001 – Edu and Gen.

Edit Expense		
Date	1/20/2025	
Department	0000 - No Org	~
Category	21109 - Fraud	~
Amount	26.00 United States Dolla 🗸	
Fund	100001 - Edu & Gen	

Splitting Transactions

You can code a transaction to multiple categories, funds, and/or departments within Emburse Professional. In order to split the transaction, it first needs to be added to your report with the first account coding needed. Once it is in your report, you can click on the arrow under **Other Actions** on the left side and select **Split Expense**.

Expense Date Department Category Details Amount Reim. Billable Receipt Reason 1/29/2025 6111 - Finance and Administration 70061 - General Office Suppl Image: Solid State Stat	xpenses	5										
Image: Split Expanse Split Expanse Conv Expanse Conv Expanse Conv Expanse Conv Expanse Conv Expanse Conv Expanse Split Expanse Conv Expanse Split Expanse Conv Expanse Split Expanse Conv Expanse Split Expanse Split Expanse Conv Expanse Split Expanse <th>Expense</th> <th>Date</th> <th>Department</th> <th></th> <th></th> <th>Category</th> <th>Details</th> <th>Amount</th> <th>Reim.</th> <th>Billable</th> <th>Receipt</th> <th>Reason</th>	Expense	Date	Department			Category	Details	Amount	Reim.	Billable	Receipt	Reason
Image: Conversion of the second conversi	- 🔼 🔊	1/29/2025	6111 - Finance	e and Adm	ninistration	stration 70061 - General Office Suppl 🖌 🔀 125.50 Yes No <table-cell></table-cell>						
Delete Expense Send to Wallet Total Non-Reimbursable \$0.00 Split Expense Conv Expense Total Reimbursable \$224.50	. 🗸 🔇	Other Actio	ns	×	ffice	70061 - General Office Suppl		99.00	Yes	No	!	
Split Experise Copy Experise		Delete Expense Send to Wallet Split Expense Copy Expense			Total Non-Reim Total Reim	nbursable nbursable	\$0.00 \$224.50					

After you select **Split Expense** you can then enter the amount or % and details for the additional coding needed.

Itemized Expense					
Date	1/29/2025				
Department	6111 - Finance and Administration 🗸				
Category	70061 - General Office Supplies 🗸 🗸				
Amount	0.00 United States Dolla V Or 0.00 %				

Business Purpose and Reason

All transactions made with LU funds must include a business purpose in the **BUSINESS PURPOSE** box in Emburse Professional and a detailed description in the **REASON** box. Emburse Professional will oftentimes add verbiage to the **REASON** field of a transaction that replicates the vendor name. PLEASE check often to update the reason field with a more accurate business purchase description when your reason box looks like the following:

Business Purpose	Department Lunch
Vendor	Fox River Brewing Co.
Location	Appleton, WI
Reason	Mastercard - Purchase: FOX RIVER BREWING CO Team-building lunch for Facilities Operations staff

As an example, if purchasing a meal, list "Department lunch" in the **BUSINESS PURPOSE** box to describe what you are buying and "Team-building lunch for Facilities Services staff" in the **REASON** box to explain why you are buying it.

NOTE: If your transaction is under \$25 and you do not attach a receipt, PLEASE use the reason box to accurately describe what was purchased.

Submitting a CREDIT CARD expense report EARLY

Please be careful NOT to submit a credit card expense report before the end of a reporting period UNLESS you are 100% certain you will not have any more charges for the reporting period. Therefore, if you had a credit card charge on January 5, 2024, and you will have no other activity on your card from January 6-

15, 2024, you can process and submit your report for the period January 1 – 15, 2024 prior to January 15, 2024, rather than waiting until after.

Report Due Dates

Please make every effort to process and submit your credit card reports within **seven days** of the end of the reporting period. Approvers, please also make every effort to review and approve expense reports within **seven days** of their submission for approval. Accounts Payable will process reimbursements within one week of receipt.

Missing Receipts

Emburse Professional will require a receipt for every credit card transaction \$25 and greater. If a receipt is lost, or you are unable to obtain a copy from the vendor, you will need to complete the Emburse Professional Missing Receipt form that can be found on the financial services/accounts payable forms webpage found with the link below. The form is a fillable PDF form. Please complete the form and save it to your computer and then upload it to your Emburse Professional account. This will serve as your receipt attachment.

https://lawrenceu.sharepoint.com/sites/FinancialServices/Shared%20Documents/Forms%20for%20S harepoint/Accounts%20Payable/Missing%20Receipt%20Form.pdf?web=1

Hard and Soft "Stops"

Hard Stop = A Requirement – the transaction will need to be corrected for the following before an expense report can be submitted for approval.

MEALS – A reason, attendee, and Y/N response to whether alcohol is on the receipt will be required.

RECEIPTS – All transactions \$25 or more are required to have a receipt. If no receipt, fill out the Missing Receipt form. Purchases under \$25 do not require a Missing Receipt form. All meal expenses for any dollar amount require a detailed itemized receipt, not just the total receipt. The \$25 threshold does not apply to cash reimbursements (non-LU card holders).

Soft Stop = An Alert – The transaction will be flagged to alert the approver that the travel and business expense policy is possibly being violated. The transaction will still be allowed to be sent on for approval.

MEALS Thresholds – If the breakfast (\$17), lunch (\$23), or dinner (\$40) threshold is exceeded per attendee, a message will be added alerting the approver. **Users are required to note the exception in the REASON field:**

Expense Date Department Category Details Amount Rein. Billable Receipt Reason \[\] \] 1/23/2025 6101 - Financial Services 70251 - Meals - Lunch 1 Details Details Details Details Total Non-Reimbursbele Total Reimbursbele Total Reimbursbele Total Reimbursbele Haximum amount exceeded. Max Amount is: 23.00 USD per Total Reimbursbele Total Reimbursbele Total Reimbursbele Total Reimbursbele Total Reimbursbele Total Reimbursbele	Expenses	5								
1/23/2025 6101 - Financial Services 70251 - Meals - Lunch I Image: Constraint of the service of	Expense	Date	Department	Category	Details	Amount	Reim.	Billable	Receipt	Reason
Total Non-Reimbursable I Maximum amount exceeded. Total Reimbursable Max Amount is: 23.00 USD per		1/23/2025	6101 - Financial Services	70251 - Meals - Lunch	! <	Details		×	!	>
	Total Non-Reimbursable Total Reimbursable						unt exceede .00 USD per	d.		
						Location: Oshkosh	, WI	•		

- **GIFT CARDS** – if a receipt is flagged as being a purchase of a gift card, it will be noted to alert the approver. Please see the Lawrence Gift Card Policy at the link below.

https://www7.lawrence.edu/mw/ljrvgwfgts.pdf

- **AUDIT ALERTS** Emburse Professional is set up to provide various alerts for users and approvers to avoid unwanted transactions or possible violations of our travel and business expense policy.
 - Duplicate charges If a user has multiple charges from the same vendor, for the same amount and potentially on the same date, which will appear to be a duplicate transaction and an alert will show up on the report. The alert cannot be removed and will remain in the report. It should be noted in the **REASON** box or as a transaction NOTE that the transactions are not duplicates.

DELEGATING HELP ON YOUR EXPENSE REPORT

Setting up a Delegate

Emburse Professional allows each user to select other employees to act as a delegate on their account. Your Emburse Professional support may have already set up multiple delegate assignments on your behalf. A delegate will be able to perform some activities on your behalf. Do not share your login information with anyone. If you wish for someone to be able to perform some activities on your behalf that is currently not set up as a delegate, please follow the steps below.

1. To set up a delegate you will first select the drop-down menu at the top of the screen. The menu should list your name, anyone you are a delegate for, and finally an option to "Manage Delegates." Select the final option to set up a delegate.



 To find whom you wish to set up as a delegate simply search their name in the "Select a User" field. After you find who you wish to be a delegate for your account, you will select what they will be able to do in your account.

Manage My Delegate Users

You can specify Delegate Users and grant them permission to use Certify on your behalf. The Delegate Users you specify will be able to switch to your account using the Change User control. When switched to your account, delegate users are able to perform the actions that you have delegated to them. Your Change User control only shows users that have delegated permissions to you.

Current Delegate Users There are no Delegate Users assigned.				
Add a Delegate User				
Select a User				
Grant Permission 🗌 Create expense reports and submit on your behalf				
 Approve expense reports on your behalf 				
 Run reports on your behalf 				
Book travel on your behalf				
Full control of account				
Save Permissions Reset				

Create expense reports and submit on your behalf – The delegate will be able to create and submit expense reports for you. However, generally a delegate should **ONLY** assist with creating your expense report and **NOT** submit your report to your approver. Each user should at a minimum understand how to review their own expense reports and submit them to their approver. However, this option can be used sparingly and **ONLY** if your approver is also **NOT** your delegate. This option is great for when someone goes on medical leave, sabbatical, or some other long term absence.

Approve expense reports on your behalf – The delegate will be able to approve reports that are submitted to you for approval. This is something that should be used sparingly. This option is great for when someone goes on medical leave, sabbatical, or some other long-term absence.

Run reports on your behalf – The delegate will be able to run reports that use your account's data, such as your approval history.

Book travel on your behalf – We do not book travel through Emburse Professional therefore this option should not be used.

Full control of account – DO NOT USE. No one should give full control of their account to another user.

<u>NOTE</u>: If a delegate performs any function on your account, it will be saved in Emburse Professional and properly cited. For example, if Jenny Leichtfuss in our office approved a report on Samir Datta's behalf it would say "**Approved by Jenny Leichtfuss on behalf of Samir Datta**."

Sending a Receipt to Another User

You can send a receipt that was loaded into your account to another user's account. This is helpful for delegates wishing to send receipts to whomever they are acting as a delegate for.

On your account home page, select **More Items** in the Emburse Professional Wallet section.

My Spend Requests			My Expense Reports		
New Spend Request	Drafts	0	New Expense Report	Drafts	З
	Requested	0		Pending Approval	1
	Approved	0		Pending Payment	0
	Archived	0		Archived	17
My Wallet 1/9/25 Certify_Maplt.jpg		2	Add Receipts	⊲ ↑	
12/12/24 SESAC		÷343.00	MOBILE EN		J AD
2 ITEMS			MORE METHODS		

Click the checkbox for each receipt you want to send and then select **Send Items**.

My W	allet					Merge Items	🗹 🗏 🗘 C
Receipt	ts and Ex	penses (
	Source	Receipt	Date	Category/Details	Vendor	Description	Amount
			1/19/2025	> 70061 - General Office Suppl	AMZN MKTP US	Order Number: 112-8726606-0880261	\$6.27
	⊥	I	1/21/2025	>	Amazon Business	Order Number: 112-8667143-7584253	\$10.65
	⊥		1/21/2025	>	Amazon Business	Order Number: 112-7225031-0897820	\$6.27
	⊥		1/21/2025	>	Amazon Business	Order Number: 112-0169296-0361000	\$6.27
	\triangle		1/21/2025	>	Amazon Business	Order Number: 112-3049061-4653064	\$6.06
Add to	Report	Send I	tems	Delete			5 ITEMS

Select a user to send the receipt(s) to in the **Select a User** drop-down menu. Search for who you want to send the select item(s) to.

Send Selected It	ems
Users with appropriate pe Certify user but don't see	rmissions can send items from their Wallet to a coworker's Wallet. Want to send items to another their name listed? Ask your coworker to set up Delegate Access.
Select a User	~
Select any User	Adam Galambos (adam.galambos@lawre
	Send Items

Click **Send Items** to move the receipts from your Emburse Professional wallet to the selected user's Emburse Professional wallet.

DESIGNATE AN APPROVER FOR YOUR EXPENSE REPORT

Submitter	Jennifer Leichtfuss (jennifer.leichtfuss@lawrence.edu)
Expense Report Name	Jenny Leichtfuss - 1/1/25 - 1/15/25
Dates	1/1/2025 - 1/15/2025
Non Reimbursable Total	\$2,831.08
Reimbursable Total	\$0.00
Total	\$2,831.08
Approver	Samir Datta
dditional Approver (optional) 🕐	
Comments (optional)	
	Your comments will be visible to anyone viewing your expense report.

View the approver that has been preassigned, and who will receive your expense report next; or

Enter the approver by clicking in the search box.

Click Next.

Enter any extra comments and be sure to click the checkbox next to I certify this expense report is true and accurate.

Click Submit.

APPROVING AN EXPENSE REPORT

Introduction requirement

Please watch the <u>first three minutes</u> of the video titled **APPROVING & PROCESSING EXPENSE REPORTS** before approving your first report.

https://help.certify.com/hc/en-us/articles/15461132946445-Training-Tutorial-Approving-Processing-Expense-Reports

Non-operating fund manager approvals

Every employee is Emburse Professional is assigned their payroll approver to approve all of their charges that are coded to the operating fund, 100001. If an employee codes an expense on their report to a

fund other than 100001, their expense report will be forwarded to a second approver that is assigned to that fund, if applicable. Please note that the first approver will need to approve all transactions before the report can be forwarded to the next approver. Emburse Professional will know who the next approver is. Once all **FUND** approvers have approved the employee's report, it will be forwarded to Financial Services for final accounting processing.

Expense	Report									Print Report
C Report Na Dates Spend Rec Allocation	ame Jenr 1/10 quest Nor	ny Leichtfuss - 1/16/25 - 1/31/25 5/2025 - 1/31/2025 ne Linked						l	Submit f	or Approval
Expense	s									:≡ \$
Expense	Date	Department	Category	Details	Amount	Reim.	Billable	Receipt	Reason	A
	1/22/2025	6111 - Finance and Administration	70213 - Mileage	✓	Details		×		>	
			Total Non-Reimbur Total Reimbur Total Fuo	rsable	Meets policy. From 1025 E. South Appleton, WI to Ge Field Airport, Milwa Way)	ı River Stree heral Mitche ukee, WI (O	t, II ne			•

NOTE: An employee's <u>entire</u> expense report will be visible to multiple approvers as the report moves its way through the process.

Minimum three click process

Please note that for an expense report to be approved and on its way to Financial Services for final processing, a single approver will need to have taken three steps.

- 1. First Approve the line items in the expense report.
 - a. Separate lines can be approved on their own or you can approval all lines at once.
- 2. Second Submit the report for reimbursement
- 3. Third Submit the report to the next approver or Financial Services

EMAIL NOTIFICATIONS AND REMINDERS

Options

Every employee has the ability to control the various email notifications and reminders available to them in Emburse Professional. This can be found under **My Account, Email Notifications**. Please note that each user's delegate will also receive the same emails as the user they are a delegate for.

My Account Account Settings Email N	otifications ReportExecutive
Use this page to control email notifications for variou	s expense report workflow events.
Send Email to Me About My Expense Reports	
Notify me when my expense reports make progre	ss 🗸
Notify me when expense inquiries have response	5 🔽
Notify me when my expense reports are processe	d 🔽
Notify me when expenses are imported into my W	/allet 🗸
Notify me when ReportExecutive™ has a message	for me 🔽
Notify me when an expense report is sent to me f	or approval 🔽
Remind me of approval requests older than 7 day	s 🔽
Copy Me on Email Sent to Others About The	ir Expense Reports
User 💿	Submit on Behalf 💿 Approve on Behalf 💿
Financial Services (financial_services@lawrence.e	du) 🗌
Samir Datta (samir.datta@lawrence.edu)	
Save Reset	

SUPPORT

Emburse Professional has robust training and support tools available at no charge to Lawrence employees. Simply click on the **SUPPORT** icon to the right of your account name on the upper right-hand corner of any page within Emburse Professional.

Options

Whatever your learning style, the Help Center tries to include something that works for you:

- 1. Video Tutorials
- 2. Emburse Professional Training Webinars, Tutorials, and Courses
- 3. Emburse Professional Learning Maps

How can we help you?							
Q. Type a keyword to search							
Common seat	des name adapte outlood has	antique ()					
	Get Help with Emburse Profes	sional					
\$ Expense	AP	Training & User Education					
Er An	Get Help with Connected Products						
	Emburse Book AmTrav						
Latest Release Notes Release Notes: December 12, 2024 Release Notes: September 12, 2024 Release Notes: August 20, 2024 Release Notes: March 12, 2024 AP Release Notes: February 20, 2024							
Access Our Training Resources Get started with our Learning Maps and Training Videos!	Connect with Your Peers Join the Emburse Collective to learn from other Administrators!	Contact Support Start a conversation with our team and get the answers you need!					

Emburse Professional Customer Support:

- 1. Phone Support 888-925-0510 Option 2, 24-hour support Monday Friday
- 2. Help Center

https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhelp.certify.com%2Fhc %2Fen-

us&data=05%7C02%7Cjennifer.leichtfuss%40lawrence.edu%7Caef7ee25688e455621dd08dcd1 d0daf4%7C7e466ddb8f854ee1b1323ff2645c6549%7C0%7C638615942176961951%7CUn known%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI 6Mn0%3D%7C0%7C%7C%7C&sdata=M973NMaA0d0kbeD38I5ErjXxfdrj9%2BhV7zrGkSPSYU0% 3D&reserved=0

3. Email - support@certify.com

Submit a reques	st	
Please select the produ	ct or service you need	assistance with
Certify Expense and Invoice	Certify AP	Certify Travel Support
		Emburse Billing

REPORT EXECUTIVE

Report Executive[™] is an option available to assist in automating the creation of expense reports. It can be customized on a company wide basis or on an individual basis. At this time, Lawrence University is not using this feature on a company-wide basis but may explore this in the future. If you want to explore this feature, it is acceptable to do so. Access to the options available can be found under the box titled "Schedule Expense Reports" on your home page.

≡ E emburse pro	ofessional	
∩ Home	My Spend Requests My Expense Reports	What's Next ×
Add Receipts	New Spend Request Drafts 0 New Expense Report Drafts 1	Get the most from Certify.
C Wallet	Requested 0 Pending Approval 1 Approved 0 Pending Payment 0	Configure Account Details
Approval Requests	Archived 0 Archived 17	Get Certify Mobile
New Expense Report		Configure Direct Deposit
🖉 Drafts	My Wallet 2 Add Receipts 🗖	Add a Credit Card
Jenny Leichtfuss - 1/1/	1/9/25 Certify Maplt.jpg	Visit Training Camp
Pending	12/12/24 SESAC \$343.00	Approval Requests
Jenny Leichtfuss - 1/1/	MOBILE EMAIL UPLOAD	
Reporting	2 ITEMS MORE METHODS	Travel & Expense Policy
		Expense policies
	Schedule Expense Reports	
	ReportExecutive [™] is off. Meet your fully automated	What's New Read our Blog
	expense report.	Browse the Release Notes View the Roadmap
	Configure ReportExecutive™	

MISCELLANEOUS - FAQ

When will transactions appear in Banner?

Expenses will ONLY be posted to Banner and be seen in ARGOS budget reports AFTER they have been approved in Emburse Professional and processed by Financial Services. Therefore, when users and approvers are not timely with the reports, the data will lag in the University's financial records. It is our goal and belief that Emburse Professional has the tools to assist users, approvers, and the accounting team so that we do not get behind and financial reports continue to be timely and accurate.

USERS. Please continue to submit reports within one week or seven days of each reporting period.

APPROVERS. Please approve reports within two weeks of the reporting period OR within one week of the report being submitted to you whichever is sooner.

If I do not use my credit card in a reporting period, do I need to still submit a report?

No. You only need to submit a credit card report if you have credit card transactions within the reporting period.

How long will items remain in my wallet?

Receipts sent to your wallet or credit card transactions loaded to your wallet will remain in your wallet indefinitely until a user either adds them to an expense report or deletes them from their wallet. Emburse Professional will NOT remove items in user's wallets. Therefore, users do not need to worry that items will "disappear" from their wallets.

Why are transactions not showing up in my wallet the same day that I use my credit card?

It will usually take 2-3 days for a transaction to show up in your Emburse Professional wallet. This is because not every transaction posts to the credit card company on the same schedule depending on the vendor. Therefore, you may notice that after you complete your credit card report that a transaction is added to your wallet that you did not expect and is dated within the credit card expense report you just completed. If that lag time occurs, do not worry and try to correct the report you just submitted. You can add the new charge to your next credit card report. You may need to adjust the date range of your next report to include the date of the transaction, or you may have an error when submitting your report for review.

PLEASE NOTE: If it is important that the missed transaction gets processed sooner than waiting for the next reporting period, please ask your approver to disapprove your report and sends your report back to you and you can edit it. You can also reach out to Financial Services to send your report back for editing if it has not been fully processed.

Can I delete items from my wallet?

You can delete <u>receipts</u> from your wallet; however, you cannot delete <u>credit card transactions</u> from your wallet.

You may forget that you had previously sent a receipt to your wallet and end up with a duplicate copy in your wallet. You may also realize that the quality of the receipt image is not good, and you want to send a new image to your wallet. These are reasons you may need to delete a receipt from your wallet.

Please follow the steps to delete a receipt as provided in the link from Emburse Professional Support.

https://help.certify.com/hc/en-us/articles/115000438014-Deleting-Receipts-Expenses-from-the-Wallet

How do I edit a receipt?

Please follow the steps provided in the link from Emburse Professional support to learn how to EDIT your receipts.

https://help.certify.com/hc/en-us/articles/115005260847-Editing-Receipts-Expenses-in-the-Wallet

How do I delete an Expense Report?

Click on **DRAFTS** in the menu on the left side of your Home page. Under Actions there will be a red X that will allow you to delete your draft expense report.

My Expense Reports								
Drafts Pending Approval Pending Payment Archived								
Drafts 🕐								
Actions Name	End Date	Reimbursable	Non-Reim.	Total				
Jenny Leichtfuss - 1/1/25 - 1/15/25	1/15/2025	\$0.00	\$2,895.28	\$2,895.28				
	Total	\$0.00	\$2,895.28	\$2,895.28				

What does the red carrot mean in the EXPENSE box on the far left of my expense report?

This means that the particular line on your expense report needs to be "cleaned up" before you will be allowed to submit it for approval.

Expense	Date	Department	Category	Details	Amount	Reim.	Billable	Receipt	Reason	
🛆 🔊	1/9/2025	6101 - Financial Services	74005 - Charge Card Discount	✓ >	64.20	No	No		>	
🖊 🕨	1/9/2025	6111 - Finance and Administration	70211 - Seminars/Conferences	✓ >	199.00	No	No		>	
/ >	1/9/2025	6101 - Financial Services	70413 - R/M Vehicle Expenses	>	2,632.08	No	No		>	

What is the Cleanup Wizard?

The Cleanup Wizard guides you through the "errors" or missing items on your expense report that need to be fixed before you can submit your expense report.

Expense Rep	ort	Cleanup Wizard Print Report
🗹 Report Name	Jenny Leichtfuss - 1/1/25 - 1/15/25	Submit for Approval
Dates	1/1/2025 - 1/15/2025	

How do I add multiple receipts or images to one transaction?

If you wish to add multiple images to a transaction, please refer to the Emburse Professional article found at this link.

https://help.certify.com/hc/en-us/articles/115006501248-Adding-Multiple-Images-to-an-Expense-Line

How do I attach one receipt to multiple transactions?

If you wish to add the same receipt to multiple transactions in your expense report, please refer to the Emburse Professional article found at this link.

https://help.certify.com/hc/en-us/articles/360033786213-Adding-a-Receipt-to-Multiple-Expense-Lines-in-a-Draft-Report

What should I do with my paper receipts?

You should be able to see all processed reports in the **Archived** reports section on your **HOME** page. Emburse Professional is a non-purging system so past expense reports will remain in the **Archived** category permanently. *This will be a good place to refer back to historical coding and vendor history*.

My Expense Reports		
New Expense Report	Drafts	1
	Pending Approval	1
	Pending Payment	0
(Archived	17
	Archived	-

When are Emburse Professional reports due?

Please make every effort to submit and approve within **one week** of each reporting period. This will allow us to continue to have accurate budget reports by the 20th of the following month that we are all accustomed to receiving.

NOTE: Anyone who is more than 60 days late submitting their credit card report for approval will have their credit card blocked until all submitted activity becomes up to date.

LAWRENCE KEY CONTACTS

Financial Services

Jenny Leichtfuss, Executive Assistant, (920) 832-7205

Controller, (920) 832-7164