Lawrence University

Student Records and the Family Educational Rights and Privacy Act

The Family Educational Rights and Privacy Act (FERPA) affords all students who attend a postsecondary education institution certain rights with respect to their education records. They are:

1. **The right to inspect and review the student’s education records within 45 days of the day the university receives a request for access.**
   
   A student should submit a written request identifying the record(s) to be inspected to the registrar, dean, head of the academic department, or other appropriate official. The school official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the school official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.

2. **The right to request the amendment of the student’s education records that the student believes are inaccurate, misleading, or otherwise in violation of the student’s privacy rights under FERPA.**
   
   The student should write to the university official responsible for the record, clearly identify the part of the record the student wants changed, and specify why it should be changed.

   If Lawrence University decides not to amend the record as requested by the student, the student will be notified of the decision and advised of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. **The right to consent to disclosure of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without consent.**
   
   A student must give consent in writing before Lawrence University can release any personally identifiable information from the student’s education records, except to the extent that FERPA allows disclosure without consent.

Lawrence University does not automatically send information about academic progress or disciplinary actions to parents or guardians. It is the student’s responsibility to communicate such matters to family members, and others, as needed. Lawrence students may have their grades sent directly to their parents by completing a release form available in the registrar’s office. Parents who want access to the education records of their children must present a written authorization from the student, or a certified copy of their most recent federal tax return showing the student’s dependent status to the registrar before information can be released. Students who need to report their academic progress or enrollment status to other parties, such as scholarship foundations, graduate schools, or prospective employers, must submit a signed request to the Registrar’s Office before a transcript or other documentation will be released.

The Dean of Students or designee reserves the right to contact a parent or legal guardian to disclose information about any violation of federal, state, or local law or any university policy governing the use or possession of alcohol or a controlled substance. The decision to contact a parent or legal guardian will be based on professional staff’s review of an incident(s) for pattern and severity in a student’s behavior.

Education record information is made available to school officials at Lawrence University with legitimate educational interests. A “school official” is a trustee, officer, or person employed in or appointed to a Lawrence University administrative, supervisory, academic or research, support staff, or volunteer position; a person or company with whom Lawrence University has contracted (such as an attorney, auditor, collection agent, consultant or investigator); or a student serving on an official university committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks.

A legitimate educational interest exists if the information requested is relevant and necessary for a school official to perform appropriate tasks or to make a judgment within the scope of the official’s assigned responsibilities. The task or judgment must a) be related to the student’s education, b) be related to the discipline of a student, c) provide a service or benefit relating to the student, such as health care, counseling, financial aid, recommendations, or selection for awards, prizes, or membership in honorary societies, or d) be required to conduct institutional research to support the educational mission of the university. Disclosure to a school official having a legitimate educational interest does not constitute institutional authorization to transmit, share, or disclose any or all information received to another party.

Upon request, Lawrence University also discloses education records without consent to officials of another school in which a student seeks or intends to enroll.
Under FERPA information designated by Lawrence University as **directory information** may be released without written consent, unless the student requests non-disclosure. Directory information may be released by the institution for any purpose, at its discretion. Lawrence University has declared the following items to be directory information:

- **Category I**: name, address, telephone number, dates of attendance, class, enrollment status
- **Category II**: previous institutions attended, academic program and field(s) of study, awards, honors, degree(s) conferred (including dates)
- **Category III**: past and present participation in officially recognized sports and activities, physical factors (such as height and weight of athletes), date and place of birth
- **Category IV**: e-mail address
- **Category V**: photographs or other visual images
- **Category VI**: title of senior experience

**Use of directory information includes**, but is not limited to, the following:

The university maintains an electronic directory of students, faculty and staff on the Lawrence website. The public directory lists student names, e-mail addresses and SPC (mailbox) numbers and is accessible to anyone on the web. The private directory provides names and contact information only to members of the campus community who have a campus network account. This information is intended for the private use of Lawrence University students, faculty and administrators. Its use for commercial, promotional, or partisan political purposes is forbidden by the university.

Lawrence University visually records many campus events and daily activities, such as convocations, concerts, classes, athletic events, and other public occasions. These images as well as other information about students, faculty, and staff are published regularly as part of the university’s coverage of campus life and portrayal of the university to a variety of audiences. Publications include print media, such as *Lawrence Today*, and the university’s website.

The registrar’s office routinely responds to phone requests from prospective employers, insurance companies, and other organizations seeking confirmation of a particular student’s degree, academic program, or attendance. The federal Solomon Amendment requires Lawrence to provide lists of currently enrolled students to military recruiters upon request.

Enrolled students may ask Lawrence to **withhold disclosure** of any of the above categories of information by completing a non-disclosure form, available in the registrar's office. Continuing students must complete a new form each year. Non-disclosure instructions in effect at the time a student takes a leave of absence, withdraws, or graduates from the university will remain in effect until the student rescinds those instructions in writing. Students who would like their names and contact information excluded from the public web directory without requesting full non-disclosure under FERPA should complete an exclusion form available in the registrar’s office.

Students considering withholding disclosure of directory information should consult with the registrar and evaluate the consequences of such a decision carefully. Lawrence assumes no responsibility to contact a student for subsequent permission to release directory information, and assumes no liability for honoring instructions that such information be withheld.

The information presented above is not an exhaustive list of the types of releases without consent allowed. Additional information can be found by referring to the electronic Code of Federal Regulations (Title 34, Part 99-Family Educational Rights and Privacy) at www.ecfr.gov.

4. **The right to file a complaint with the U.S. Department of Education concerning alleged failures by Lawrence University to comply with the requirements of FERPA.** The name and address of the Office that administers FERPA is:

   Family Policy Compliance Office  
   U.S. Department of Education  
   400 Maryland Avenue, SW  
   Washington, D.C. 20202-4605

Questions about FERPA or the information provided in this notification should be directed to the registrar.  

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